

ADULT COMMUNITY MENTAL HEALTH SERVICES – WITNESS SESSION 1

Contact Officer: Moira Wilson
Telephone: x 0722

REASON FOR ITEM

To provide the Committee with an overview of how mental health services are delivered jointly through the Council and Central and North West London Foundation Trust (CNWL). To consider how these services perform and to explore best practice within the current national policy context.

OPTIONS AVAILABLE TO THE COMMITTEE

To question the witnesses about mental health provision in Hillingdon and to address the following lines of enquiry:

- Identifying Needs and Early Identification
- Learning from best practice
- Resources

INFORMATION

1. The Committee is responsible for undertaking the 'policy overview' role in relation to Social Services, Health and Housing. This role is outlined at the start of the agenda.
2. Previous experience from both Hillingdon and other Councils indicates that the Committee can have the greatest impact by focusing on a particular topic at one or several meetings.

BACKGROUND

3. At the 31 July 2012 meeting, the Policy and Overview Committee agreed through a scoping report the lines of enquiry to be pursued and the broad structure of the review of adult community mental health services.
4. Members are aware from the Scoping Report (attached) that current services deliver a range of community services to support people's recovery and social inclusion. One of the key policy and practice challenges is to shift resources away from institutional care towards more community-based options.

PART 1 – MEMBERS, PUBLIC AND PRESS

5. This report, through a series of information packs produced as appendices, describes the policy context for adult mental health services and how services are arranged and provided in Hillingdon. Background information about demand and performance is also provided. At this meeting there will be an introductory presentation from officers from CNWL describing local services in more detail and outlining local examples of best practice. There will also be opportunities for Members to enquire further about the preliminary evidence provided by questioning witnesses from the Council, CNWL and key voluntary sector partners. At this point the Committee may wish to identify additional information to assist them.
6. The following witnesses are anticipated at the meeting:
 - Robyn Doran – Director of Operations CNWL
 - Sandra Brookes – Borough Director CNWL
 - Moira Wilson – Interim Deputy Director – London Borough of Hillingdon
 - Fiona Davies - NHS Hillingdon
 - Representatives of three principal voluntary agencies have been invited to assist councillors with any issues relating to their services

LINES OF ENQUIRY

It is expected that this meeting will cover following_lines of enquiry:

- Identifying Needs and Early Identification
1. How are people with mental health problems currently identified and supported across the Borough and how can this be improved and standardised, including support in a crisis?
 2. How good are local awareness, early identification and diagnosis?
 - Learning from best practice
 13. Which other areas/councils are recognised as successful in supporting people with mental health needs in their local communities?
 - Resources
 14. What funding is available and how sufficient is this to meet the demand for the service?

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SUPPORTING INFORMATION

To assist members and support both the presentation and questions to witnesses, background information is provided through a series of preliminary information packs are provided. They are listed below:

- Information Pack 1- National Context – Summary of No Health without Mental Health
- Information Pack 2 – Contextual Information for Hillingdon – data informing a new Commissioning Plan
- Information Pack 3 – Performance data
- Information Pack 4 – Access to Services – Diagram
- Information Pack 5 - Organisational Structure
- Information Pack 6 – National and local examples of Best Practice

SUGGESTED COMMITTEE ACTIVITY

Question the witnesses, adding supplementary questions as appropriate.

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